Objective
This guidance helps you schedule appointments for COVID-19 Testing via the University’s scheduling application.

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Before Getting a Screening Test

- Refrain from eating, drinking, tooth brushing, mouth washing, gum chewing, vaping, and tobacco use for at least 30 minutes before submitting your saliva sample at the test location to ensure your sample is not contaminated.

- Plan to be “hands-free” during the testing process. All coffee, water bottles, etc. must be discarded or put away prior to testing. Storage of personal possessions will not be available. At testing sites, enter through one location and exit at another location.

- Bring your current PennCard.

- Complete your daily symptom check on PennOpen Pass before leaving your residence. Only leave if you have a Green Pass. Show your Green Pass at the testing site.

- While lining up outside the testing location, wear a face covering and practice physical distancing.

Access
- Login to https://covidscheduling.upenn.edu/ to access the COVID Testing scheduler via a device of your choice (e.g., desktop, laptop, iPad, smartphone)
- Save the URL as a bookmark or shortcut for quick access.
- Sign in using your PennKey credentials.
- Review/Accept the Consent to Testing

Schedule Appointments
1. Click the Schedule COVID Test Quicklink or click Appointment and click the Request New Appointment button.
2. Click button under Type, select COVID Saliva Test and Click Done
3. Use the filters to search for available appointments based on date range, time range, location, collection stations, or days of the week.
4. Click the Refine Results button at the bottom.
5. A list of available 15 min appointments will be displayed (on the right if viewed on a laptop or desktop; in line, if viewed on a smartphone). Tip: If the results list is too large, consider revising the filter criteria to narrow the search.
6. Select the link for the desired appointment.
7. Review the appointment details on the Confirmation page. If you wish to modify the appointment, click the Cancel button.
8. Input any comments in the Additional Notes field (optional).
9. Click Submit Request button and you will see your appointment displayed under the Approved Appointments section to the right.

Technical Help? Contact your school or center IT support team.
COVID-19 Testing Scheduling

Notifications/Reminders: You will receive a confirmation and a reminder email with pre-testing instructions for your upcoming appointment.

If you wish to receive text messages reminders, click on Profile then Privacy on the Home page and follow the instructions.

Add Appointment to Calendar (optional)
1. Under Approved Appointments, Click the 3 dots icon to the right of your appointment details.
2. Click “Add to calendar”
3. Follow your browser’s options for opening and saving the appointment to Outlook (default) or another calendar application.

Reschedule an Appointment
1. Under Approved Appointments, Click the 3 dots icon to the right of your appointment details
2. Click “Reschedule”
3. Use the filters to search and select a new appointment
4. Confirm your new appointment and select the Submit Request button
5. Your new appointment will automatically cancel your previous appointment. *Remember to manually cancel your old appointment if you added it to Outlook via the add to calendar option.

Cancel an Appointment
1. Under Approved Appointments, Click the 3 dots icon to the right of your appointment details.
2. Click “Cancel”
3. You will be prompted to confirm that you wish to delete the appointment. Click “OK” to confirm the cancellation.
4. The previous appointment will now be removed from the Approved Appointments section. *Remember to manually cancel your old appointment if you added it to Outlook via the add to calendar option.

Keep in Mind: If you are not able to keep your appointment, please cancel it as soon as you know as a courtesy to others who may need the time slot.

Reschedule your appointment to make sure you are keeping up with your required schedule.